

DB1 Pro Programming Instructions

EN VER 2.0

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All design and specifications are subject to change without notice

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STATEMENT EN

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons.

Industry Canada Statement

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

WARNING

Failure to follow the below instructions could result in damage to the product and void the factory warranty. The accuracy of the door preparation is critical to allow proper functioning and security of this Alfred Product.

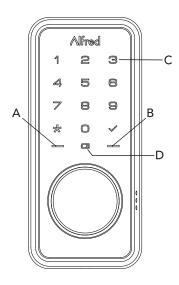
Misalignment of the door prep and lock can cause performance degradation and hinder the security functions of the lock.

Finish Care: This lockset is designed to provide the highest standard of product quality and performance. Care should be taken to ensure a long-lasting finish. When cleaning is required use a soft, damp cloth. Using lacquer thinner, caustic soaps, abrasive cleaners or polishes could damage the coating and result in tarnishing.

IMPORTANT: Do not install battery until the lock is completely installed on door.

- 1. Master PIN Code: Can be 4-10 Digits and should not be shared with other users. Default Master Pin code is "12345678". Please update once installation is completed.
- 2. User PIN Code Numbers slots: User Pin Codes can be assigned number slots between (1-250), it will be assigned automatically then read by voice guide after enrollment.
- 3. User Pin Codes: Can be 4-10 digits and can be set up through Master Mode or Alfred Home App.

Front assembly



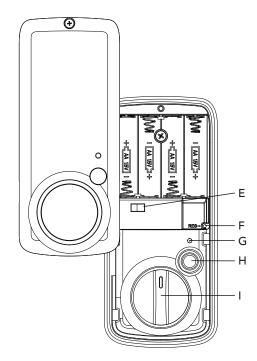
A: Status indicator(Red)

B: Status indicator(Green)

C: Touchscreen keypad

D: Low battery indicator

Back assembly



E: Wireless module port

F: Reset button

 $\textbf{G}: Internal\ indicator$

H: Multi-functional button

I: Thumb turn

DEFINITIONS EN

Master Mode:

The Master Mode can be entered by entering "** + Master PIN Code + ✓ " to program the lock.

Master PIN code:

The Master PIN Code is used for programming and for feature settings.



The default Master PIN Code must be changed after installing.

The Master PIN Code will also operate the lock in Away Mode and Privacy Mode.

Simple PIN Code Rule

For your security, we have set up a rule to avoid simple pin codes that can easily be guessed. Both the Master PIN Code and User PIN Codes need to follow these rules.

Rules for Simple Pin Code:

- 1. No consecutive numbers Example: 123456 or 654321
- 2. No duplicated numbers Example: 1111 or 333333
- 3. No other existing Pins Example: You cannot use an existing 4 digit code within a separate 6 digit code

Manual Locking

The lock can be locked by pressing and holding any key for 1 second from outside or using thumb turn from inside or pressing the multiple function button on the interior assembly from inside.

Auto Re-lock

After lock has been successfully unlocked, it will automatically re-lock after a preset time. This feature can be turned on through the Alfred Home App or through option #4 in Master Mode menu at the Lock. This feature comes disabled in default settings. Auto re-lock time can be set to 30secs, 60secs, 2mins, and 3mins.

(OPTIONAL) When door position sensor is installed, the auto re-lock timer will not start until the door is fully closed.

DEFINITIONS EN

Away (Vacation) Mode

This feature can be enabled in the Master Mode menu, Alfred app, or through your third party hub (sold separately). This feature restricts access of all User Pin Codes. It can be disabled by Master Code and Alfred app unlock. If someone unlocks the door by using the inside thumb turn or key override, the lock will sound an audible alarm for 1 min. Additionally when the alarm is activated it will send a notification to the Alfred Home app, and or other smart home system through wireless module (if integrated) to the user to make them aware of the status change of the lock.

Silent Mode

When enabled, Silent Mode shuts off key tone playback for use in quiet areas. Silent Mode can be turned On or Off in Master Mode Menu Option #5 at the lock or through Language settings on the Alfred Home App.

Keypad Lockout

The lock will go into KeyPad Lockout for a default of 3 mins after the wrong code entry limit has been met (10 attempts). Once the unit has been placed in shutdown mode due to the limit being reached the screen will flash and will prevent any keypad digits from being entered until the 3 min time limit has expired. The Wrong code entry limit resets after the door is unlocked from inside thumb turn or by Alfred Home App.

Status LED

Exterior indicators located on Front Assembly. Green LED will illuminate when the door is unlocked or for a successful settings change. Red LED will illuminate when the door is locked or when there is an error in settings input.

Interior indicator located on Back Assembly, Red LED will illuminate after locking event. Green LED will illuminate after unlocking event.

Green LED blinks when the lock is pairing with Z-Wave® or other hub (sold separately), it stops blinking if pairing succeeded. If Red LED illuminates, pairing failed.

The Red and Green LED will blink alternately when the lock is drop off from Z-Wave®.

User PIN code

The User PIN Code operates the Lock. They can be created between 4 and 10 digits in length but must not break simple pin code rule. You can assign a User Pin code to specific members within the Alfred Home App. Please make sure to record set user Pin codes as they are **NOT** visible within Alfred Home App for security once set.

Maximum Number of user PIN codes is 250.

DEFINITIONS

Privacy Mode

Enable by holding the multi-function button on the inside panel of lock for 3 Seconds. Enabling this feature restricts ALL user PIN code access, except Master PIN Code and Alfred Home App Access. This feature is designed to be used when the User is home and within the house but wants to restrict any PIN Codes assigned to other users (other then Master PIN Code) from being able to open the deadbolt lock, for example when sleeping at night once everyone that is supposed to be home is within the house. The feature will disable automatically after the Master Pin Code is entered, unlocked by Alfred Home App or by unlocking door using thumb turn or override key.

Reboot your lock

In the case where your lock becomes unresponsive, the lock can be restarted by plugging a USB-C charging cable to the USB-C port on the bottom of the front panel (see diagram on Page 14 for location). This will keep all lock settings in place but will restart the lock.

Reset button

After Lock has been Reset, all User Credentials and settings will be deleted and returned to factory settings. Locate the Reset button on the Interior Assembly underneath Battery Cover and follow Reset instructions on Page 15 (see diagram on Page 3 for location).

FACTORY DEFAULT SETTINGS

Settings	Factory Defaults
Master PIN Code	12345678
Auto Re-lock	Disabled
Speaker	Enabled
Wrong Code Entry Limit	10 times
Shutdown Time	3 mins
Language	English

LOCK OPERATIONS

Enter Master Mode

- 1.Touch Keypad screen with your hand to activate lock. (Keypad will illuminate)
- 2.Press "*" twice
- 3.Enter Master PIN Code and followed by " $\sqrt{}$ "

Change Default Master PIN code

Changing Master PIN Code can be programmed in Settings options on the Alfred Home App or in Master Mode Menu at the Lock.

- 1. Enter Master Mode
- 2. Enter "1" to select Modify Master Pin Code.
- 3. Enter NEW 4-10 Digit Master PIN Code followed by " $\sqrt{}$ "
- 4. Repeat Step 3 to confirm NEW Master PIN Code

A CAUTION

User must change Factory Set Master Pin Code before changing any other menu Settings when first installed. Settings will be locked until this has been completed. Record Master Pin Code in a safe and secure location as the Alfred Home APP will not show User Pin Codes for security purposes after it has been set.

LOCK OPERATIONS

Add User PIN Codes

User PIN Codes can be programmed in Settings options on the Alfred Home App or in Master Mode Menu at the Lock.

Master Mode Menu Instructions:

- 1. Enter Master Mode.
- 2. Enter "2" to enter Add User menu
- 3. Enter New User PIN Code followed by "√"
- 4. Repeat step 3 to confirm PIN Code.
- 5. To continue adding new users, repeat steps 3-5.

A CAUTION

When Registering User Pin Codes, the codes must be entered within 10 Seconds or the Lock will time out. If you make a mistake during the process, you can press the "*" once to go back to previous menu. Before entering a New User PIN code, lock will announce how many User PIN codes already exist, and User PIN code number you are registering.

Delete User PIN code

User PIN Codes can be programmed in Settings options on the Alfred Home App or in Master Mode Menu at the Lock.

Master Mode Menu Instructions:

- 1. Enter Master Mode.
- 2. Enter "3" to enter delete User menu
- 3. Enter User PIN code number or User PIN code followed by " $\sqrt{}$ "
- 4. To continue deleting User PIN code, repeat steps 3

Auto re-lock settings

Auto Re-Lock Feature can be programmed in Settings options on the Alfred Home App or in Master Mode Menu at the Lock.

Master Mode Menu Instructions:

- 1. Enter Master Mode
- 2. Enter "4" to enter Auto Re-lock menu
- 3. Enter "1" to Disable Auto Re-lock(Default)
- or Enter "2" to Enable Auto Re-lock and set the re-lock time to 30 secs.
- or Enter "3" to set the re-lock time to 60secs
- or Enter "4" to set the re-lock time to 2mins
- or Enter "5" to set the re-lock time to 3mins

Language Settings

Silent Mode or Language Change Feature can be programmed in Settings options on the Alfred Home App or in Master Mode Menu at the Lock.

Master Mode Menu Instructions:

- 1. Enter Master Mode
- 2. Enter "5" to enter Languages Menu
- 3. Enter 1-3 to Enable a select voice guide language (see language choices in table to the right)

Languages

- 1.Enalish
- 2.French
- 3.Spanish

Enable Away Mode

Away mode can be enabled in Master Mode Menu at the lock or from Alfred app. Lock must be in locked position.

Master Mode Menu Instructions:

- 1. Enter Master Mode.
- 2. Enter "6" to enable Away Mode.

(A CAUTION)

In Away Mode, all User PIN codes will be disabled. Device can only be unlocked by Master PIN Code or Alfred app, and Away Mode will be disabled automatically. If someone unlocks the door by using the inside thumbturn or key override, the lock will sound an audible alarm for 1 min. Additionally when the alarm is activated, it will send a notification message to the account holders to notify them of the alarm via Alfred app.

Enable Privacy Mode

Privacy Mode can ONLY be enabled at the lock. Lock must be in locked position.

To enable at the Lock

Press and hold the multifunction button on the inside panel for 3 sec.



Note: Alfred Home App can only view the status of Privacy Mode, you cannot turn it on or off within the APP as the feature is designed to be used only when you are within your home with the door locked. When Privacy mode is activated, all PIN Codes and RFID Cards are prohibited (Excluding Master Pin Code) until Privacy mode is deactivated.

To Disable Privacy Mode

- 1. Unlock the door from inside using the thumb turn
- 2. Or Enter Master Pin Code on keypad or Physical Key and Unlock the door from outside

Note: If the lock is in Privacy Mode, any commands via Z-Wave® or other module (third party Hub commands) will result in an error command until Privacy Mode has been disabled.

Enable Bluetooth Settings

The default BLE setting is enabled, allowing you to add the lock directly to the Alfred app. Once the lock is added to another wireless network (for example Z-Wave®), BLE will be disabled automatically. To turn BLE back on, you must enable the BLE setting in the Master Mode.

Master Mode Menu Instructions:

- 1. Enter Master Mode
- 2. Enter "7" to enter Bluetooth Settings Menu
- 3. Enter "1" to enable Bluetooth meaning Bluetooth will stay active continuously to allow connection.

Network Module (Z-Wave® or other hubs) Pairing Instructions (Add on Modules Required sold separately)

Z-Wave® pairing or other Network Settings can ONLY be programmed through the Master Mode Menu at the Lock.

Master Mode Menu Instructions:

- 1. Follow user guide of your Smart Hub or Network Gateway to enter Learning or Pairing Mode
- 2. Enter Master Mode
- 3. Enter "8" to enter Network Settings
- 4. Enter "1" to enter Pairing or "2" to Unpair
- 5. Follow steps on your 3rd party interface or Network controller to sync Network Module from lock.

⚠ CAUTION

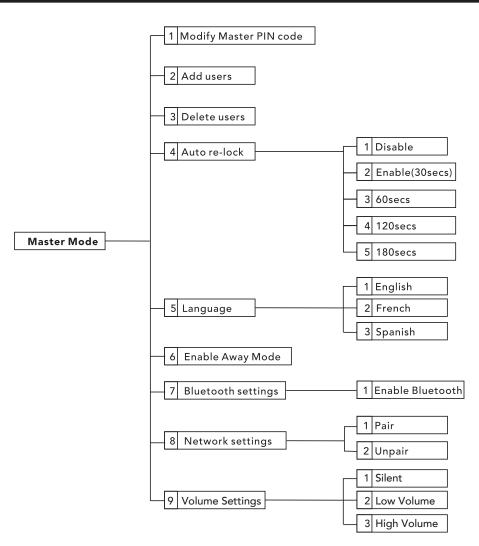
Successful pairing to a Network completes within 10 seconds. After successful pairing, lock will announce "Setup Succeeded". Unsuccessful pairing to a Network will timeout at 60 seconds. After unsuccessful pairing, lock will announce "Setup Failed".

Optional Alfred Z-Wave® or other Network Module is required to enable this feature (sold separately). If the Lock is connected to a network controller, it is recommended that all programming of PIN Codes and settings is completed through 3rd party user interface to ensure stable communication between the lock and the controller.

Volume Settings

You can set slient, low volume, high volume through the Master Mode Menu at the lock. The default setting is low volume. Master Mode Menu Instructions:

- 1.Enter Master Mode
- 2.Enter "9" to enter volume settings
- 3.Enter "1" to set slient, enter "2" to set low volume, enter "3" to set high volume



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HOW TO USE EN

Unlock the door

1. Unlock the door from outside

- Use PIN code key



- Place palm over lock to wake up the keypad.
- Input User PIN Code or Master PIN Code and press " $\sqrt{}$ " to confirm.

2. Unlock the door from inside

- Manual thumb turn



Turn the thumb turn on Back Assembly (Thumb turn will be in the vertical position when unlocked)

Lock the door

1. Lock the door from outside

Auto Re-lock Mode

If Auto Re-Lock Mode is enabled, the Latch bolt will be extended and locked automatically after the set amount of time selected in the auto relock settings has past. This delay timer will start once the lock has been unlocked or the door has been closed (Door Position Sensors required for this to happen).

Manual Mode



Press and hold any key on keypad for 1 second.

2. Lock the door from inside

Auto Re-lock Mode

If Auto Re-Lock Mode is enabled, the Latch bolt will be extended and locked automatically after the set amount of time selected in the auto relock settings has past. This delay timer will start once the lock has been unlocked or the door has been closed (Door Position Sensors required for this to happen).

Manual Mode







In Manual Mode, the device can be locked by pushing the Multi-Function button on the Back Assembly or by turning the thumb turn. (Thumb turn will be in the horizontal position when locked)

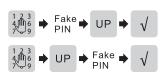
HOW TO USE EN

Enable Privacy Mode



To enable privacy mode (inside deadlock), Push and HOLD the Multi-functions button on the inside panel for 3 Seconds. A voice prompt will notify you that privacy mode has been enabled. When this feature is enabled, it restricts ALL user PIN code, except the Master Pin Code and Digital Bluetooth keys sent through the Alfred Home App. This feature will be disabled automatically after entering the Master Pin Code or by unlocking the device with the thumb turn from the inside.

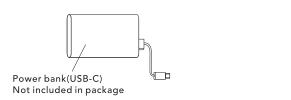
Use Visual PIN Protection

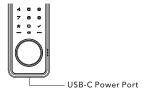


User can prevent PIN code exposure from strangers by entering additional random digits before or after their User Pin Code to unlock their device. In both cases the User Pin code is still intact but to a stranger it cannot easily be guessed.

Example, if your User PIN is 2020, you can enter in "1592020" or "202016497" then " $\sqrt{}$ " and the lock will unlock, but your pin code will be protected from anyone watching you enter your code.

Use Emergency USB-C Power Port





In the scenario where the lock freezes or becomes unresponsive, the lock can be restarted by plugging a USB-C cable into the Emergency USB-C Power port. This will keep all lock settings in place but will restart the lock.

HOW TO USE EN

Battery Replacement Instructions

- 1. Each lock requires $4 \times AA$ alkaline batteries.
- 2. Do not mix old and new batteries, or different types/brands.

This may cause leaks, rupture, or injury.

- 3. Always **replace the entire set** of batteries at the same time.
- 4. Ensure batteries are inserted with **correct polarity**(+/-).
- 5. Use only batteries of the **correct size and type** for your device.
- 6. Remove used batteries promptly.
- 7. Clean contacts before installing new batteries.

Reset to factory default settings

Factory Reset

Fully restore all settings, network pairings (Z-Wave® or other hubs), activity logs, master pin code and all user pin codes to original factory settings. Can only be performed locally and manually at the lock.

- 1. Open the door and keep the lock in "unlock" status
- 2. Remove battery cover and find the reset button.
- 3. Use the reset tool or a thin object to press and hold the reset button.
- 4. Keep holding the reset button, remove the battery, and then put it back in.
- 5. Keep holding the reset button down until you hear the lock beep (Can take up to 10 seconds).

CAUTION: Reset operation will delete all user setting and credentials, Master PIN code will be restored to default 12345678.

Please use this procedure only when the network primary controller is missing or otherwise inoperable.

For Support, Please Reach out to: support@alfredinc.com

You can also reach us at 1-833-4-ALFRED (25 3733)

www.alfredlocks.com

Bill 29

An Act to protect consumers from planned obsolescence and to promote the durability, repairability and maintenance of goods

Should you require any components** listed on the parts or components list of your door lock within the warranty timeline of when the lock was first purchased, please reach out to our customer support team (support@alfredinc.com / 1-833-425-3733) and provide your dated proof of purchase and provide a list of which components or parts you are in need of. Once your product has been validated, our customer service team will provide the requested replacement parts as needed to make sure your product is properly functioning during your warranty period.

Please refer to our Warranty policy for terms and conditions.